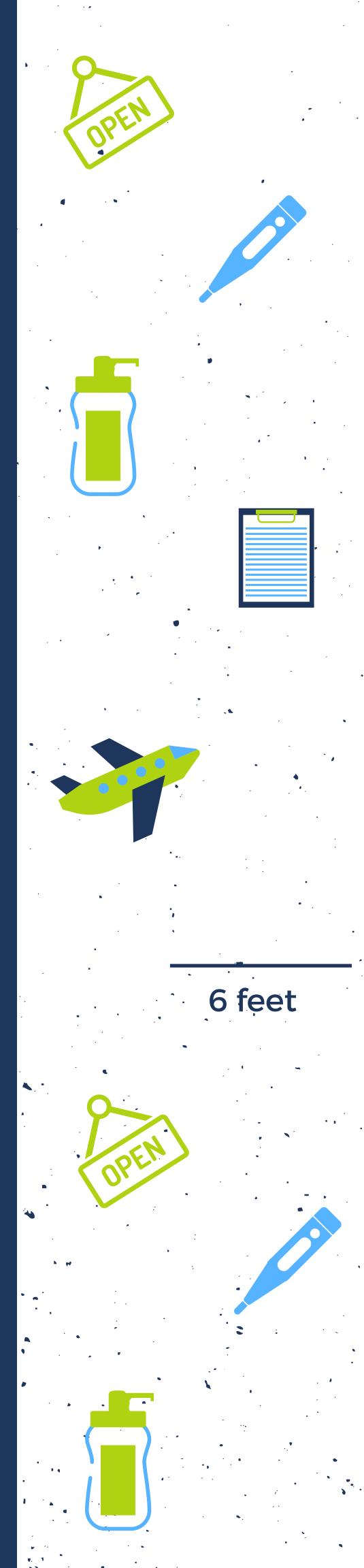
# CONSIDERATIONS BEFORE REOPENING YOUR BUSINESS

- Promote healthy hygiene practices
- Intensify cleaning, disinfection, and ventilation
- Encourage social distancing (ex. small groups, no large events)
- Cancel non-essential travel, and encourage alternate commuting and telework
- Space out seating (>6 feet), and stagger gathering times
- Restrict use of any shared items and spaces
- Train all staff in above safety actions







# PREPARING TO REOPEN: 10 TIPS TO PROTECT EMPLOYEE HEALTH



Establish policies and practices for social distancing (maintaining distance of approximately 6 feet or 2 meters) between employees and others. Healthy employees are crucial to your business.

- 1. Actively encourage sick employees to stay home. Develop policies that encourage sick employees to stay home without fear of reprisals, and ensure employees are aware of these policies.
- 2. Have conversations with employees about their concerns. Some employees may be at higher risk for illness, such as older adults and those with chronic medical conditions.
- 3. Continue flexible policies for scheduling and telework (if feasible) and create leave policies to allow employees to stay home or to care for sick family members.
- 4. Speak with contract and temporary employees about their plans. Discuss the importance of sick employees staying home and encourage them to develop non-punitive "emergency sick leave" policies.
- 5. **Promote health etiquette for coughing and sneezing.** Print signage for hand washing. Provide tissues, no-touch trash cans, soap and water, and hand sanitizer with at least 60% alcohol.
- 6. Minimize face- to- face contact between employees and the public. Actively encourage flexible work arrangements such as teleworking or staggering shifts.
- 7. Conduct regular environmental cleaning. Clean and disinfect all frequently touched surfaces, such as workstations, counter tops, handrails, and doorknobs. Discourage sharing of tools and equipment.
- 8. Consider the need for travel and explore alternatives. Utilize conference calls, and online platforms for meetings when possible. Check the CDC's Travelers Health for the latest guidance and recommendations.
- 9. **Provide education and training materials** in an easy to understand format and with appropriate language and literacy level for all employees, like fact sheets and posters.
- 10. If an employee becomes sick at work; they should be separated from other employees, customers, visitors and be sent home immediately. Follow CDC guidelines for cleaning and disinfecting areas where the sick employee visited.

#### **COVD-19 SYMPTOMS**

People with COVID-19 have had a wide range of symptoms reported – ranging from mild symptoms to severe illness. Symptoms may appear **2-14** days after exposure to the virus. People with these symptoms or combinations of symptoms may have COVID-19:

cough

- shortness of breath
- muscle pain
- fever

chills

- new loss of smell or taste
- sore throat
- headache

#### **BUSINESS RECOMMENDATIONS**

The following guidance is based on what is currently known and is based off of the Centers of Disease Control and Prevention "Interim Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease 2019".



#### PERSONAL PROTECTIVE EQUIPMENT

The employee should wear a face mask if they are in contact with the public or within 6 feet of another co-worker. Employers can decide to purchase face masks/coverings or approve homemade facemasks/coverings for employees.



#### **SOCIAL DISTANCING**

Employees should maintain 6 feet and practice social distancing as work duties permit in the workplace. Think about flexible worksites (telehealth), staggering shifts, increasing the physical distance between employees and worksite along with employees and customers (drive thrus, curbside, delivery, pick-up, etc.), or delivering services remotely through phone, web, or video chat. Provide services by appointment. Establish staggered lunch and break times for staff.



#### POLICIES

Consider implementing flexible sick leave and supportive policies and practices. Employers that do not currently offer sick leave to some or all of their employees may want to draft non-punitive "emergency sick leave" policies. Review policies related to human resources to ensure policies are consistent with state and federal workplace laws along with following public health guidelines. Employers should not require a COVID-19 result before returning to work.



#### **HANDLING MONEY**

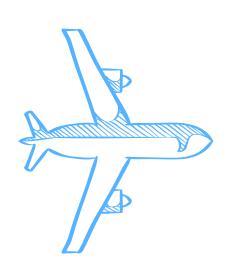
Encourage customers to use touchless payment options when available. Minimizing handling cash, credit cards, reward cards, and mobile devices when possible. When exchanging paper and coin money: do not touch the face. nose, or eyes, ask customers to place cash on the counter, place money on the counter when providing change back to the customer. Wipe down the counter between customers at checkout.

#### **BUSINESS RECOMMENDATIONS**



#### **PRE-SCREEN**

Employers should measure the employee's temperature and assess symptoms prior to them starting work. Ideally temperature checks should happen before employees enter the facility. For a screening guide please refer to the Workplace Screening Tool provided by SCHD.



#### **TRAVEL**

Advise employees to take the following precautions prior to traveling: check the CDC Traveler's Health Notices for the latest guidance and recommendations, advise employees to check themselves for symptoms of COVID-19 before starting travel and notify supervisor and stay home if they are sick, carefully consider whether travel is necessary, when possible video or teleconferencing, and postpone large work-related meetings or gatherings.



#### **SUPPLIES**

Employers should consider having the following supplies on hand: soap, alcohol-based hand sanitizer, tissues, thermometers, plexiglass to separate employees between the public when using service counters, signage encouraging social distancing (X's on floor, no more than 1 person at a time, etc.) and no touch recepticles.



#### **CLEANING**

Clean and disinfect all areas such as offices, bathrooms, common areas, and shared electronic equipment regularly. Discourage worker's from using other workers phones, desks, or other work tools when possible. Provide tissues, no-touch disposal, disposable wipes, and hand sanitizer. Appoint a designated worker to clean and disinfect surfaces that people touch frequently at least daily.



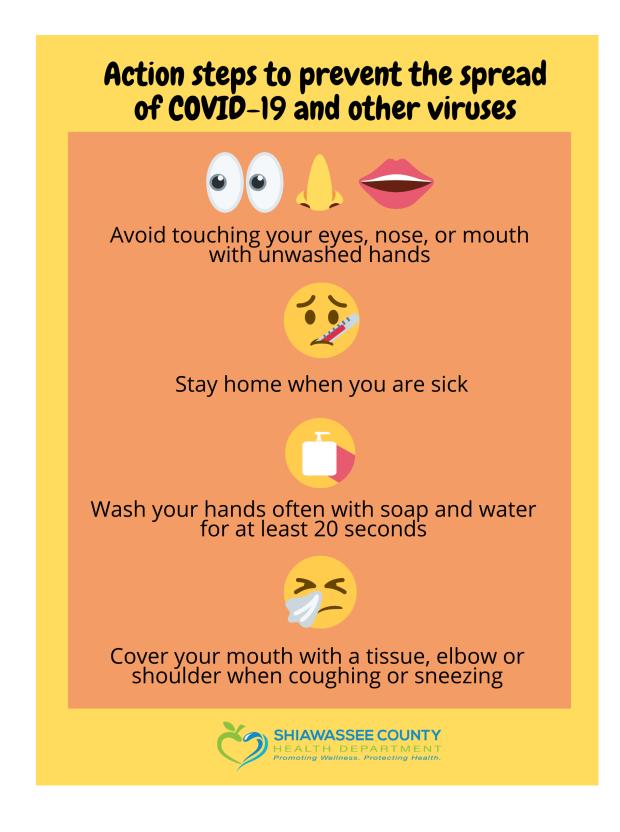
#### **EDUCATION**

Educate employees on proper coughing and sneezing etiquette, hand washing practices, and noncontact methods of greeting. Place hand washing posters in common workplace areas and bathrooms. Train employees on when to use PPE, what PPE is necessary, how to properly don (put on), use, and doff (take off) PPE, and how to properly dispose of PPE. Provide instruction on what to do if an employee develops symptoms. And finally, educate workers who perform cleaning, laundry, and trash pick-up to recognize the symptoms of COVID-19.

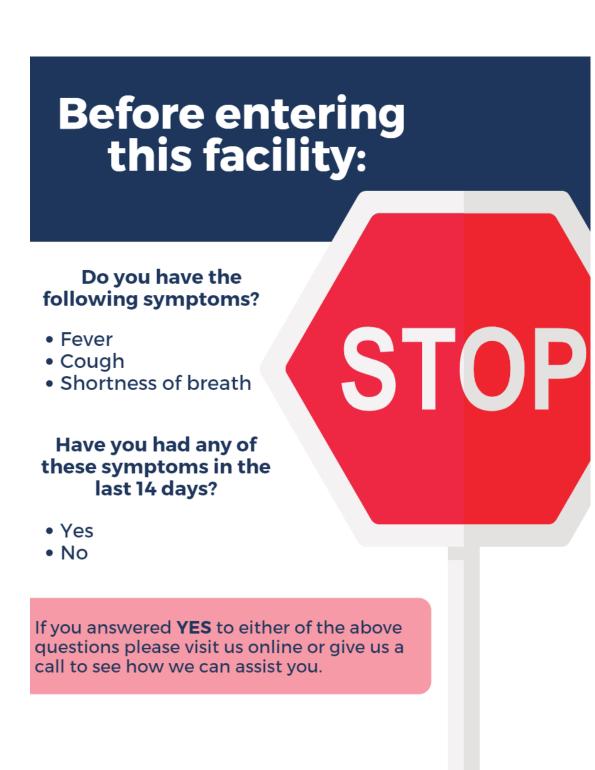
#### **BUSINESS RECOMMENDATIONS**

#### **SAMPLE SIGNAGE**









#### MODIFIED HIERARCHY OF CONTROLS

Using the modified hierarchy of controls, COVID-19 mitigation measuers can look like:

**Physical Distancing** 

Physical Distancing: wherever possible having people work or access the business from home; this should include restructuring responsibilities to minimize the numbers of workers that need to be physically present.

**Engineering Controls** 

**Engineering controls:** creating physical distance between people

Administrative Controls

Administrative controls: redistributing responsibilities to reduce contact between individuals, using technology to facilitate communication

PPE

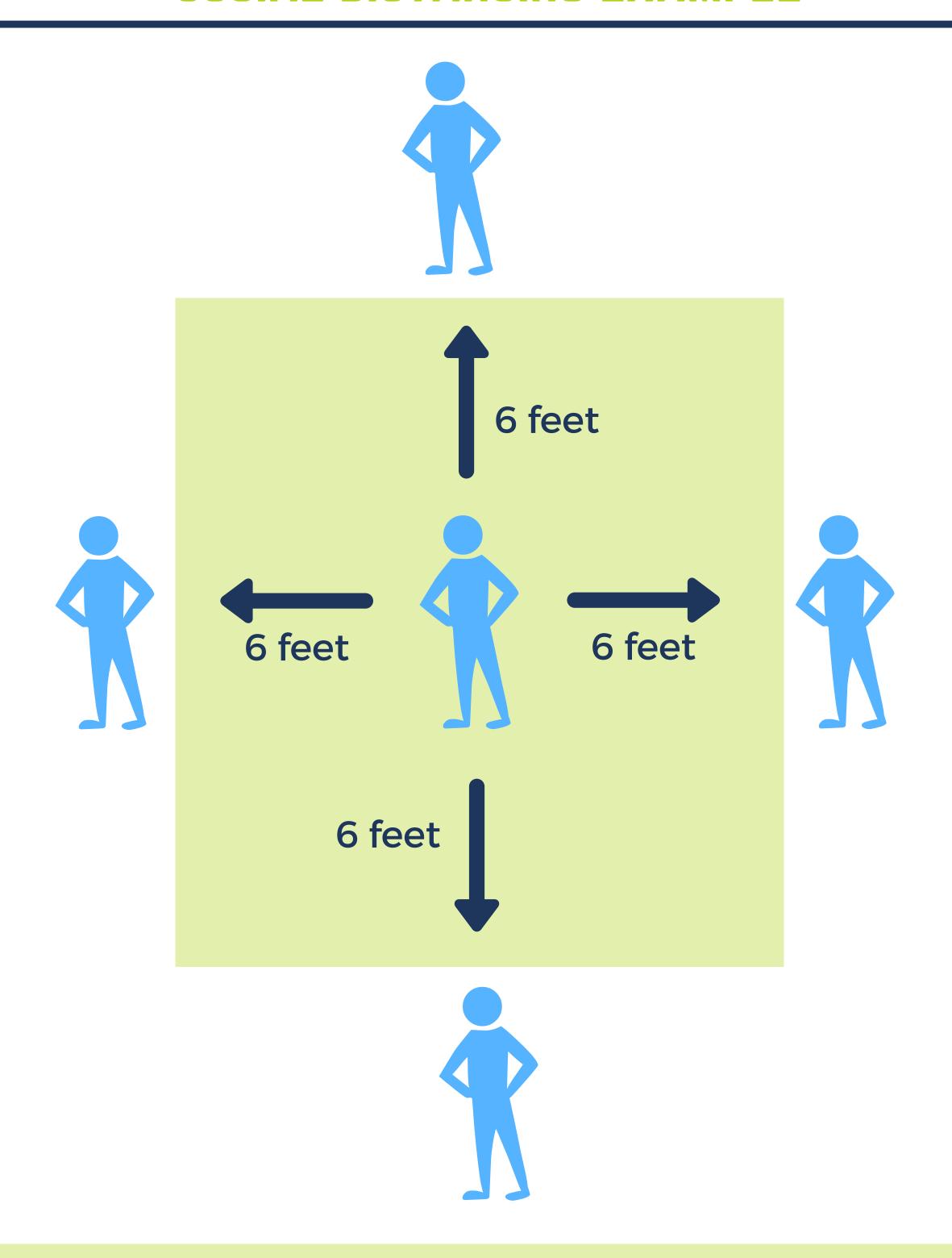
PPE: having people wear nonmedical cloth masks

#### SPECIFIC CONSIDERATIONS

Measures can be taken to mitigate the risk of infection to protect individuals

- Use of nonmedical cloth masks
- Incorporating engineering controls such as physical barriers where possible
- Reconfiguring space to enable people to be located apart (ideally, at least 6 feet)
- Supporting and enabling employees to remain at home if they are unwell or have been in close contact with someone who is sick

#### SOCIAL DISTANCING EXAMPLE



Each person requires 113 square feet between them to maintain social distancing, this include co-workers and customers.

### ATTACHMENTS

recommended but not required



# Before entering this facility:

## Do you have the following symptoms?

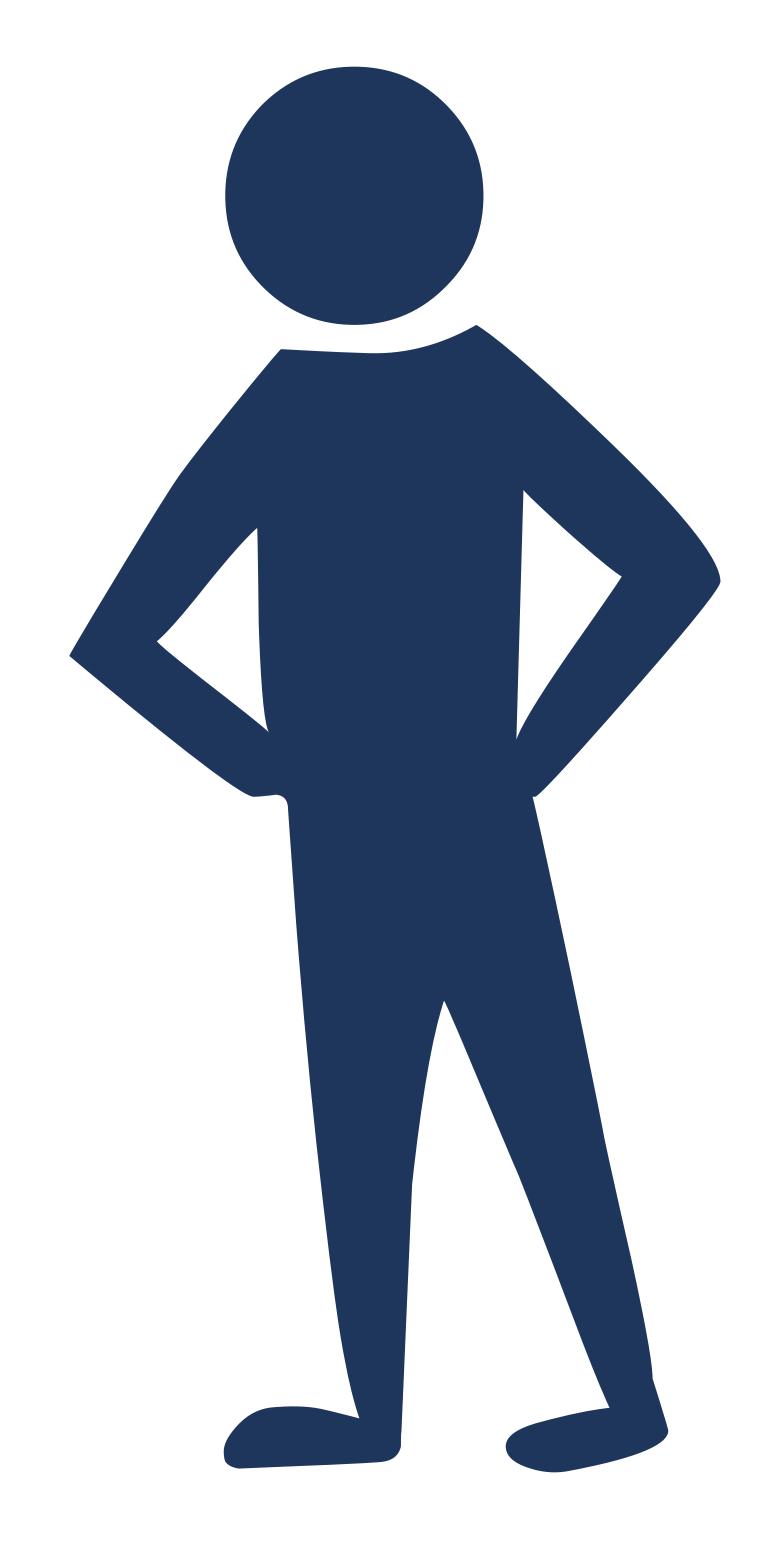
- Fever
- Cough
- Shortness of breath

Have you had any of these symptoms in the last 14 days?

- Yes
- No

If you answered **YES** to either of the above questions please visit us online or give us a call to see how we can assist you.

STOP



### 1 CUSTOMER AT A TIME

Please maintain social distancing by staying 6 feet away from others while waiting in the lobby.

# Action steps to prevent the spread of COVID-19 and other viruses



Avoid touching your eyes, nose, or mouth with unwashed hands



Stay home when you are sick



Wash your hands often with soap and water for at least 20 seconds



Cover your mouth with a tissue, elbow or shoulder when coughing or sneezing



# COVER YOUR COUGH Stop the spread of germs!

Use a tissue to cover your mouth and nose when you cough or sneeze

Throw your tissue in the waste basket





Cover your cough or sneeze with your your inner elbow, not your hands

### Wash Your Hands



After coughing or sneezing, wash for 20 seconds with soap and warm water or clean with hand sanitizer





thands
that look
clean can still
have icky
germs!



<sup>®</sup> Get Soap

# WASA YOUR HANGS!



® Scrub





<sup>®</sup>Rinse



U.S. Department of Health and Human Services Centers for Disease Control and Prevention

This material was developed by CDC. The Life is Better with Clean Hands campaign is made possible by a partnership between the CDC Foundation, GOJO, and Staples. HHS/CDC does not endorse commercial products, services, or companies.



#### Coronavirus Disease (COVID-19) Workplace Screening

Employee Name:		Date:
		Time In:
In the past 24 hours, have you expen	rienced:	
Symptoms	Yes	No
Subjective fever (felt feverish)		
New or worsening cough		
Shortness of breath		
Sore throat		
Chills or repeated shaking with chills		
New loss of smell or taste		
Headache		
Muscle pain		
If you have answered <b>"yes"</b> to any of degrees Fahrenheit or higher, please primary care physician's office for dire	e <b>do not</b> go into work. Self-is	
<ul><li>You should isolate at home for</li><li>You must also have 3 days w</li></ul>	-	• •
n the past 14 days, have you:		
Had close contact with an individual o	liagnosed with COVID-19? [	Yes No
Fraveled via airplane internationally o	r domestically? 🗌 Yes 🗀	] No
f you have answered <b>"yes"</b> to either o	of these questions, please o	do not go into work. Self-quarantine